

# **Supply Chains Act Statement 2025**

## Introduction

This statement relates to the financial year ending December 31, 2024. The statement, prepared in accordance with the requirements of Canada's Fighting Against Forced Labour and Child Labour in Supply Chains Act, describes Superior Plus Corp's ("Superior") approach to assessing and addressing the risk of modern slavery within our business and supply chains.

Superior is committed to ethical business practices and to respecting human rights in our business operations and our relationships with our customers, suppliers and workforce throughout the world. We prohibit the use, and are committed to the elimination of, modern slavery in all its forms. We expect our business partners and suppliers to adhere to the same standards and endeavor to use suppliers whose corporate values are consistent with our own.

# Our structure, activities and supply chains

#### Structure

Superior operates and reports on four business segments:

- » U.S. Propane Distribution
- » Canadian Propane Distribution
- » Wholesale Propane
- » CNG

The table below describes our core structure. A detailed organizational chart can be found below.

## **Superior Plus Corp.**

- » owns directly and indirectly 100% of Superior Plus LP:
- » owns directly 100% of Certarus Ltd. ("Certarus"), which sells and distributes CNG and hydrogen across Canada and the U.S. to large-scale, industrial users, and provides over-the-road midstream solutions to RNG production projects.

#### **Function**

Is the publicly traded holding company of Superior Plus LP and Certarus.

## **Superior Plus LP**

 » limited partnership with Superior GP, as general partner, and Superior Plus Corp., as limited partner

#### **Function**

Operates three segments:

- » U.S. Propane Distribution buys, sells and distributes propane and other liquid fuels and related products in the U.S.
- » Canadian Propane Distribution buys, sells and distributes propane and other liquid fuels and related products in Canada
- » Wholesale Propane distributes and markets propane gas and other natural gas liquids across Canada and the U.S. to wholesale customers.

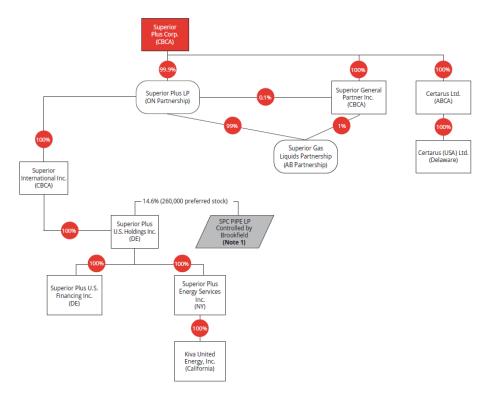
# Superior General Partner Inc. ("Superior GP")

- » wholly-owned subsidiary of Superior Plus Corp.
- » owns all the general partnership units in Superior Plus LP.

#### **Function**

Has exclusive authority to manage and make all decisions related to the business and affairs of Superior Plus LP.

## **Organization Chart**



Note 1: Each share of preferred stock is exchangeable into approximately 115.4 common shares of Superior, subject to adjustment and may also be exchanged for Series 1, Preferred Shares of Superior in certain limited circumstances.

## **Activities**

Superior is a North American distributor and marketer of propane, compressed natural gas, hydrogen, and related products and services, and provides over-the-road midstream solutions for renewable natural gas production projects. We are headquartered in Toronto, Ontario, and trade on the Toronto Stock Exchange ("TSX") under the symbol SPB. We have approximately 4,700 employees located in Canada and the United States.

#### **Supply Chain**

Superior is dedicated to upholding ethical business practices and respecting human rights in all aspects of our operations. This commitment extends to our relationships with customers, suppliers, and our workforce. Our suppliers, primarily based in Canada and the United States, provide a variety of goods and services to our business. Despite the low prevalence of modern slavery in these countries<sup>1</sup>, we recognize that our suppliers may depend on global supply chains, making it challenging for us to fully monitor our supply chain beyond our first tier. In 2023, we initiated a process to map our suppliers,

<sup>&</sup>lt;sup>1</sup> Walk Free World Slavery Index

focusing on sectors and locations of our largest suppliers by spend. More information of our supplier risk assessment can be found under *Modern slavery risks in our operations and supply chains*.

## **Policies**

Superior respects internationally recognized principles on human rights, as set out in the United Nations Universal Declaration of Human Rights, the International Labor Organization's Declaration of Fundamental Principles and Rights at Work, and other human rights instruments. We are committed to high standards of corporate governance, ethical business practices and the respect of human rights. We recognize that strong corporate governance practices not only help us maintain the trust of our stakeholders, but they also promote long-term sustainability and growth. This commitment permeates all areas of our business, from our customer relationships to our supplier interactions, and extends to our workforce and the broader community. Our corporate governance practices are designed to ensure we:

- operate in a safe, reliable and environmentally responsible way
- meet our obligations to all regulatory bodies, business partners, customers, stakeholders, rightsholders, employees and investors
- manage our businesses effectively in the best interest of all stakeholders

Our **Code of Business Conduct and Ethics** outlines Superior's principles and values and guides the behavior of Representatives to avoid conflicts of interest; deal fairly with our investors, employees, customers, suppliers and competitors; protect the health and safety of our employees, customers and communities in which we operate; conduct activities in an environmentally responsible manner; and comply with laws, rules and regulations. The Code sets our expectation that each Representative will read, understand and comply with the Code and each of our policies which are referred to in the Code, including our Human Rights Policy described below. The Code requires that any suspected violations must be promptly reported in accordance with our Whistleblower Policy described below. Each Representative is required to acknowledge annually their review and understanding of and compliance with the Code and each of our policies which are referred to in the Code.

Our **Human Rights Policy** outlines Superior's commitment to respect and promote human rights in our business operations and our relationships with our customers, suppliers and workforce throughout the world. In particular, it sets out our commitment to prohibiting the use of, and eliminating, all forms of forced labor, slavery and any form of human trafficking and prohibiting the hiring of individuals that are under 18 years of age for positions in which hazardous work is required and otherwise complying with minimum age work requirements in the jurisdictions in which we operate.

Our **Whistleblower Policy** clearly defines what constitutes Unacceptable Behaviour, which includes any activity which violates our Code of Business Conduct and Ethics or any of our other policies referred to therein, and requires our Representatives to promptly report concerns of Unacceptable Behaviour through the complaints and reporting procedures set out in the policy. It also describes the investigative process Superior will follow upon receiving such reports.

Our **Supplier Code of Conduct** outlines Superior's expectations for suppliers to uphold the highest standards of integrity, safety, ethical behavior, data privacy and intellectual property protection,

including that suppliers prohibit the use of child labour and any form of forced or compulsory labour, including modern slavery, debt bondage, and human trafficking in their operations and supply chains.

# Modern slavery risks in our operations and supply chains

## **Our Operations**

Our operations are based in Canada and the United States, where strong human rights laws are in place and the incidence of modern slavery is low. Our workforce consists mainly of permanent employees in these two countries.

As described above, our directors, employees and other Representatives are required to review and confirm compliance with corporate policies (including our Human Rights Policy, our Code of Business Conduct and Ethics, and our Whistleblower Policy) ensuring that they are aware of Superior's expectations and means to report unacceptable behavior. No instances of child labour or forced labour in our operations have been brought to our attention.

Our hiring practices are designed to ensure that all of our workers are employed voluntarily and receive fair wages, benchmarked against industry standards. Additionally, we prohibit the hiring of individuals that are under 18 years of age for positions in which hazardous work is required and otherwise comply with minimum age work requirements in the jurisdictions in which we operate. These practices, as outlined in our Human Rights Policy, are part of our broader commitment to ethical business conduct and the protection of human rights within our operations and supply chains.

#### **Supply chains**

In 2023, we engaged an independent third-party, that specializes in human rights due diligence, to conduct a modern slavery risk assessment within our supply chain. Our first step was to map our largest suppliers in each business division, based on expenditure. Suppliers that accounted for the top 20% of total 2022 and 2023 spend within each division were included in our risk assessment. We also included large suppliers that are essential to our business. Suppliers identified include the following sectors:

- Oil and gas
- Transportation
- Auto parts and equipment
- Information technology
- Automobile manufacturers
- Equipment manufacturing
- Recruitment services
- Safety equipment and work wear

In 2024, our contractor mapped supplier exposure risks by sector and country using a proprietary tool developed with internationally recognized modern slavery sources in its methodology. In addition to assessing our suppliers, the tool also requires suppliers to respond to questions regarding their own policies and practices relating to modern slavery, and whether or not they are aware of any instances of modern slavery within their own supply chain, increasing transparency within our second-tier suppliers.

#### **Assessment Results**

Our supplier risk assessment was issued to 35 suppliers and received a 52% response rate. The results indicated an overall low risk to Superior within our tier 1 suppliers. However, additional engagement to develop a clearer understanding of risk exposure and mitigation may be required in the following cases:

- Three of our suppliers indicated high inherent risk in their own supply chains, based on their location, product type and/or industry.
- One respondent identified an instance of forced or child labour within their supply chain.
   Superior reached out to the supplier to provide details of the incident and remediation plans. The actions taken to rectify the incident were deemed satisfactory.

For those suppliers who did not respond to the survey, a desktop review was done for policies related to forced and child labour, as well as Modern Slavery Act Statements. Of those that didn't respond, five did not have a policy or statement related to forced or child labour and may require additional engagement.

# **Training**

As part of our governance best practices, Management regularly provides updates to our Board of Directors on our business, any significant changes at Superior, regulatory changes and industry developments. Throughout the year, our Senior Vice-President and Chief Legal Officer updated the Board of Canada's Fighting Against Forced Labour and Child Labour in Supply Chains Act, its requirements and the measures Superior is implementing to comply with them.

While not specific to modern slavery, all employees are required to annually acknowledge their review and understanding of and compliance with Superior's policies, including the Code of Business Conduct and Ethics, Human Rights Policy and Whistleblower Policy.

In 2024, we provided training specifically on modern slavery to our procurement teams. While training is mandatory for these teams, it has been made available to all Superior employees. This training will help employees understand the various types of modern slavery and how to safeguard against them in our operations. This is part of our commitment to preventing exploitation within our business and supply chains, as reflected in our Code of Conduct and other work practices

# **Assessing Effectiveness**

Throughout the reporting period, Superior engaged suppliers that comprised over 30% of our overall 2023 spend to understand their modern slavery risks and mitigation measures. Our Canadian propane division also increased the communication of our Supplier Code of Conduct by enhancing our new vendor approval process to mandate acknowledgement of the Code by all new vendors in order to be approved. As stated above, modern slavery training was provided to our procurement teams. Certarus began the process of sending a modern slavery questionnaire to suppliers who ship goods from the US to our Canadian locations to understand the ways in which these suppliers are preventing forced labour within their operations and supply chains.

During our third reporting period, we expect to achieve the following:

 Engage suppliers deemed high-risk in our supplier risk assessment to ensure awareness of Superior's Code of Conduct

- Engage those suppliers who did not participate in our supplier survey and do not have policies or statements regarding forced and child labour
- Expand roll out of Supplier Code of Conduct to all new vendors and those not covered by our supplier risk assessment
- Provide training to additional teams so that our people are better equipped to recognize and report modern slavery red flags
- Review and assess Superior's reporting obligations under the Act, given that our business is
  primarily energy distribution, which was recently excluded from Public Safety Canada's updated
  guidance

Progress on these initiatives will be reported regularly to the Board.

#### **Attestation**

This statement has been approved by the Board of Directors of Superior Plus Corp. The statement can be found on Superior's website <a href="https://www.superiorplus.com">www.superiorplus.com</a>.

In accordance with the requirements of the Act, and in particular section 11 thereof, I attest that I have reviewed the information contained in the report for the entity or entities listed above. Based on my knowledge, and having exercised reasonable diligence, I attest that the information in the report is true, accurate and complete in all material respects for purposes of the Act, for the reporting year listed above.

I have the authority to bind Superior Plus Corp.

/s/ Allan MacDonald

Full name: Allan MacDonald

Title: President and Chief Executive Officer and a Director, Superior Plus Corp.

Date: March 24, 2025